

Notice of References Cited	Application/Control No. 09/732,480	Applicant(s)/Patent Under Reexam Dutta	
	Examiner Andrea Chop	Art Unit 3677	Page 1 of 2

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NON-PATENT DOCUMENTS

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
U	"TV and Radio Meet the Internet, Part Deux: Inter casting" article, info@packets, 12/1996
V	"iQVC Rated Number One General Merchant Online for Seventh Consecutive Month as Reported by PC Meter" 6/1997
W	"vi[z]rt announces significant sale of vi[z]rt complete graphics package to QVC Japan" 11/2000
X	"Live Customer Assistance" Smart Computing Learning Series 12/2000

* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a). ¹ Dates in MM-YYYY format are publication dates. ² Classifications may be U.S. or foreign.

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	Examiner Andrea Chop	Art Unit 3677	Page 2 of 2

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NON-PATENT DOCUMENTS

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
U	"The Next Steps in E-Retailing" article, Computerworld 6/2002
V	"QVC chooses vizrt globally for consistent graphic presentation" 4/2003
W	"Customer Spotlight: QVC Customers Find What They Need With Taxis" Thunderstone.com website 6/2003
X	

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